4 October 2021

13:00 - 13:30 OPENING SPEECHES
Magda Bianco and Anna Zelentsova (GPFI Co-Chairs)
H.M. Queen Máxima of the Netherlands (United Nations Secretary General’s Special Advocate for Inclusive Finance for Development / GPFI Honorary Patron)
- To be confirmed
Ignazio Visco (Governor of the Bank of Italy)

13:30 - 13:50 KEYNOTE SPEECH
New prospects for financial inclusion in the digital era
Chair: Ignazio Visco (Governor of the Bank of Italy)
Raghuram Rajan (The University of Chicago Booth School of Business)

SESSION I
13:50 - 15:05 The impact of COVID-19 on financial inclusion
Chair: Anna Zelentsova (GPFI Co-Chair)

13:50 - 14:10 Impact on individuals and MSMEs: findings from the GPFI 2021 Reports
Leora Klapper (World Bank)
Matthew Gamser and Ghada Teima (IFC/SMEFF)

14:10 - 14:50 Panel discussion
Digital financial services and new forms of financial exclusion
Chair: Andrea Brandolini (Bank of Italy)
Participants:
Thomas Philippon (New York University, Stern School of Business)
Ratna Sahay (IMF)
Rohini Pande (Yale University)
Jean Pesme (World Bank)

14:50 - 15:05 Discussion

15:05 - 15:20 DAY-1 CONCLUDING REMARKS
GPFI Co-Chairs

5 October 2021

13:00 - 13:10 OPENING REMARKS
Daniele Franco (Minister of Economy and Finance)

SESSION II
13:10 - 14:10 Supporting financial resilience, inclusion and transformation through digital financial literacy
Chair: Anna Zelentsova (GPFI Co-Chair)

13:10 - 13:25 Guest speaker
Annamaria Lusardi (The George Washington University School of Business)

13:25 - 13:40 Resilience and transformation through digital financial literacy of individuals and MSMEs: findings from the GPFI 2021 Reports
Flore-Anne Messy (OECD)

13:40 - 13:55 Planned interventions
James Woodsome (Treasury -US)
Diogo Cruz (Central Bank - Brazil)
Shri Pawan Kumar (Ministry of Finance - India)

13:55 - 14:10 Discussion

SESSION III
14:10 - 15:10 Financial consumer and MSMEs protection and regulation beyond the COVID-19 crisis
Chair: Magda Bianco (GPFI Co-Chair)

14:10 - 14:25 Guest speaker
Jonathan Zinman (Dartmouth College)

14:25 - 14:40 Approaches to protect financial consumers and support financial inclusion in the context of COVID-19: findings from the GPFI 2021 Report
Miles Larbey (OECD)

14:40 - 14:55 Planned interventions
Richard Monks (FCA-UK)
Adi Budiarsa (Ministry of Finance - Indonesia)
and Yunita Resmi Sari (Central Bank - Indonesia)
Katherine Gibson (FSCA-South Africa)

14:55 - 15:10 Discussion

15:10 - 15:20 G20/GPFI MENU OF POLICY OPTIONS
Magda Bianco (GPFI Co-Chair)

15:20 - 15:30 DAY-2 CONCLUDING REMARKS
GPFI Co-Chairs