

Agenda for the Global Partnership for Financial Inclusion (GPI)

6 February 2018

Centro Cultural Néstor Kirchner, Sarmiento 151, C1041AAE, City of Buenos Aires, Argentina.

Tuesday 6 February 2018	
Workshop on the interaction between digitisation and informality	
8.00-9.00	Arrival & Registration
9.00-9.15	Welcome and introduction to the Workshop
9.15-10.30	<p><i>Digitisation and Informality: Argentina's approach</i></p> <p>Financial exclusion remains a worldwide pervasive problem. Boosting the access and use of formal financial services by underserved individuals and SMEs financial inclusion is paramount to building consensus for fair and sustainable development. There are several constraints that prevent large portions of the population from accessing and using the formal financial system. Informality is one of them. Digitisation offers the potential to enable broad-based financial inclusion, especially for those operating in the informal sector. This session aims to discuss how Argentina intends to harness digitisation to financially include the underserved, particularly those affected by informality.</p> <p><u>Moderator:</u> Gabriel Bizama (GPI Argentine Chair)</p> <p><u>Panel:</u></p> <ul style="list-style-type: none"> • Margaret Miller (WBG) (TBC) • Jimena Zuñiga (Argentina)
10.30-11.00	Coffee Break/Networking
11.00-12.15	<p><i>Advancing towards digital on-boarding: Identifying challenges and opportunities</i></p> <p>Reliable identity data is critical to achieving financial inclusion. Existing technologies offer a solution to improve identification and verification of new customers. Digital identities, biometrics and KYC utilities represent a unique opportunity to leapfrog traditional paper-based forms of identification and registration across borders. This session looks forward to debate on the opportunities and challenges posed by the improvement on customer identity systems, products and services while ensuring AML/CFT requirements.</p>



	<p><u>Moderator:</u> Timothy Lyman (CGAP)</p> <p><u>Panel:</u></p> <ul style="list-style-type: none"> • Rajesh Kumar (India) • Francois Philippe Dube (Canada) • Eugenio Curia (FATF)
12.15-13.30	<p><i>How to enhance the digital payments infrastructure?</i></p> <p>Open and interoperable digital payment systems, together with new technologies and new service models can promote competition to reduce the costs and broaden the access to Digital Payments infrastructure. This session looks forward to discussing how to foster an open and sound digital payment infrastructure.</p> <p><u>Moderator:</u> Kennedy Komba (AFI)</p> <p><u>Panel:</u></p> <ul style="list-style-type: none"> • Yolanda Cue (Mexico) • Camilo Tellez (BTCA) • Francesca Brown (UK) • Tiandu Wang (China)
13.30-14.45	LUNCH
14.45-16.00	<p><i>Leveraging alternative data to expand access to credit</i></p> <p>Information asymmetries in credit markets are a critical mechanism for generating financial exclusion. The use of alternative data or big data holds great promise to expand access to finance for individuals and small businesses, especially those operating in informality. This session will assess how to combine new sources of data to improve credit scoring models; hence, expanding access to credit.</p> <p><u>Moderator:</u> Ozlem Oktay (Turkey)</p> <p><u>Panel:</u></p> <ul style="list-style-type: none"> • Natascha Beinker (Germany) • Matthew Gamser (SME Finance Forum) • Marcela Marincioni (Findo) • Patricia De Luca (Banco de la Ciudad de Buenos Aires)
16.00-16.30	Coffee Break/Networking
16.30-17.45	<i>Ensuring the right balance between digitisation and consumer protection</i>



	<p>Protecting financial consumers implies building trust and confidence and developing responsible practices, without hindering the access and use of digital financial services. This session aims to explore the trade-offs between promoting the use of digital financial services and consumers using them responsibly.</p> <p><u>Moderator:</u> Anna Zelentsova (Russia)</p> <p><u>Panel:</u></p> <ul style="list-style-type: none"> • Flore-Anne Messy (OECD) • Ibrahim S. Alali (Saudi Arabia) • Joao Evangelista de Sousa Filho (Brazil) • Arif Ismail (South Africa)
17.45-18.00	Closing remarks
18.30-21.00	Cocktail (recreational activity)*

*Shuttle buses will depart from the CCK at 18.30 and will return to the venue and the recommended hotels at 21.00.